

Dear Fellow Owners,

At the AGM at the end of May one of the points raised was the need for better communication to Owners. Following this your new Owners Committee (Alcazaba Lagoon Owners Sector 1) has considered how to improve communication between:

1. Owners-Committee (Your representatives)
2. Owners-Owners
3. Owners-Administrator, Service Companies
4. The Developer (Sagamore)-Owners

To facilitate a better and more structured means of communication we have already initiated a (private) Facebook group that has been in use for some weeks now. This now has close to 90 participants and has resulted in lively discussions and valuable information sharing. We have also been working on and this week will be launching our own (private) owners website – www.alcazabaowners.com Login details will follow. In addition we all have the ability to communicate directly to our administrator Comunimas via email – info@comunimas.es or phone

The purpose of these 3 media is as follows:

1. Facebook - OPINIONS/IDEAS/EMOTIONS

All owners can have access to our Facebook group and can submit their own posts. The Committee will review any new suggestions and consider whether they need to be answered on the website. You will be advised of a new piece of information on the website via a message posted on Facebook.

As has been mentioned previously we do not think it appropriate for people to advertise on this platform.

2. Website – FACTS

Dissemination of information from the Committee, including updates from the developer (Sagamore) and answers to owner questions that the Committee considers relevant to all owners. All information through this medium will be managed/controlled by the Committee.

3. Email or phone

You may have personal issues/challenges and your first line of communication will remain as now Comunimas either email (info@comunimas.es) or telephone 0034 951 100075 or 0034 627 094055. In addition you can download the free Mobile Phone App where Comunimas will also disseminate information. Search for “COMUNIMAS” on the Appstore for IOS for Apple or in the google play store for ANDROID. The access code is 282014028. Our administrator will follow up your messages, and where applicable share them with the Committee. This will enable us to stay informed and to consider whether personal issues need to be addressed in a broader (full community) context.

As has already been said, Rome was not built in a day, and the successful functioning of the communication platform may take time. However, we hope that these tools will facilitate a two way information flow and contribute to a better understanding and follow up of owners needs.

We are all part of a spectacular and unique new venture and your Committee looks forward to working with you to both maintain and help shape the future development of Alcazaba Lagoon.

For and on behalf of the Committee

David Fitchett
President